

Arts Access: Client Information

About the Service

Artlink's Arts Access service is available to you if you have difficulty getting out and about to arts events and venues. This could be because you use a wheelchair or have other physical disabilities, a sensory impairment, learning difficulty, mental health problem, or are elderly. We offer a door to door service providing you with a volunteer driver and companion for each outing you book.

Booking

You phone in with a request and Artlink arranges the whole outing, booking your tickets, making sure the seats fit your particular requirements, organising transport and finding a volunteer with similar interests to your own.

Costs

There is an annual membership fee of £20.00. You will be invoiced for the cost of your own tickets and an administrative fee of £3 per outing. Artlink will always get you the best available concessionary rate tickets. Artlink pays for the volunteer's ticket and reimburses travel expenses.

What's On

The Artlink office keeps you up-to-date with "what's on" and will send you an events newsletter four times a year. We can also provide you with up-to-date information on the accessibility of venues.

Volunteers

Our volunteers come from many different backgrounds, ranging from those in their early 20s up to retired people who have leisure time available. All our volunteers are interviewed, have to provide references, are Disclosure (Criminal Record) checked and receive training before accompanying you to an arts event.

Availability

Please note that due to high demand Arts Access has a waiting list.

Contact

If you would like more information about joining Arts Access, please contact the Artlink Office on 0131 229 3555 (option 1) or email: morven@artlinkedinburgh.co.uk

Artlink, 13a Spittal Street, Edinburgh EH3 9DY
Website: www.artlinkedinburgh.co.uk

Arts Access: Client Application Form

1. YOUR DETAILS

| | |
|----------|----------------|
| Name: | Date of Birth: |
| Address: | Tel: |
| | Mobile: |
| | Email: |

It is important that we have a local emergency contact name and telephone number to give to our volunteers should there be a problem during an outing.

| | |
|-------------------------|------|
| Name : | Tel: |
| Relationship to Client: | |

2. NAME OF PERSON MAKING THIS REFERRAL

| | |
|--|---------|
| Name: | Tel: |
| Address: | Mobile: |
| | Email: |
| Relationship to applicant (family member, friend, support worker etc): | |

3. ABOUT YOU (Please circle your answers)

| | | |
|--|-----|----|
| What is your disability?: | | |
| Do you use a wheelchair? | YES | NO |
| Can you get into an average sized car? | YES | NO |
| Do you require adapted toilet facilities? | YES | NO |
| <i>Please note that our volunteers are unable to help with personal care or toileting.</i> | | |
| Do you have difficulty seeing? | YES | NO |
| Do you have difficulty hearing? | YES | NO |
| Do you have your own Blue Badge for parking? | YES | NO |

4. YOUR ENTERTAINMENT LIKES

Please tell us about your favourite types of entertainment:

5. FURTHER INFORMATION

Is there anything else we should know that would make your outings more enjoyable?

6. ARTS ACCESS

How did you hear about Artlink's Arts Access?

7. DATA PROTECTION

Data Protection Act 1998

In line with the Data Protection Act Artlink is seeking your informed consent to hold your details on our database and, where necessary, to share this information with our volunteers to ensure your outings are enjoyable. We will from time to time send you information about Artlink events and related activities.

May we pass on your details to Theatre Mailing Lists? YES/NO

Signature:

Date:

Disclosure Checking of Volunteers

Having sought advice from Disclosure Scotland formal Criminal Record checks of all Arts Access volunteers will be undertaken.

Waiting Lists

Please note that we do have a long waiting list. We will contact you as soon as we can start to book outings for you. **Please do not send any money until we have contacted you.**

Please return this form to:

Artlink
13a Spittal Street
Edinburgh, EH3 9DY

Telephone: 0131 229 3555

Email: morven@artlinkedinburgh.co.uk

Website: www.artlinkedinburgh.co.uk